

PORTO CRUISE TERMINAL / AUDITORIUM INFANTE D. HENRIQUE PREVENTION AND PROTECTION MEASURES SARS-COV-2 (COVID-19)

APDL is fully committed to welcome all visitors with maximum security, ensuring their well-being as well as its teams, customers and partners.

We have adopted all the measures recommended by the National Health Authority (DGS) and World Health Organization (WHO) in order to guarantee the best operation of our services in accordance with three (3) essential principles:

- Guarantee the necessary social distancing
- Ensure the use of personal protective equipment
- Reinforce cleaning and disinfection measures

BECAUSE EVERYONE'S SAFETY IS OUR PRIORITY!

SOCIAL DISTANCING

We have limited the occupancy rate of Porto Cruise Terminal / Auditorium Infante D. Henrique, to the ratio established by health authorities;

We have reduced the maximum capacity of each elevator and the seats are properly spaced;

In Portugal, as determined by health authorities, catering services are only allowed by using a snack-box.



Keep social distance (2m)

PERSONAL PROTECTIVE EQUIPMENT

Our employees are equipped with face mask or face shield;

Cleaning service employees are equipped with suits, face masks or face shields;

It is required the use of face mask in the common areas of the entire building and if necessary we have them available for sale at the reception.



Hand sanitizer available

CLEANING AND DISINFECTION

We provide hand sanitizer gel to services providers, customers and visitors for using it in different social areas of the building (reception, elevators, event rooms, etc.);

All equipment and furniture are properly disinfected after each use;

We have intensified the cleaning and disinfection of surfaces, contact areas and shared equipment, using cleaning products with antiviral action;

We maintain the strict cleaning and disinfection of all air conditioning, water and ventilation systems, reinforcing the disinfection by antiviral spraying of the existing ventilation grids.

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Face mask required

ISOLATION AREAS

We have isolation areas for suspected or confirmed cases of COVID-19, equipped with mechanical ventilation, flat and washable coverings, bathroom, cleaning materials, surgical masks and disposable gloves, thermometer, autonomous waste container, proper waste bags, water, and means of contact to the outside;

We will always have a staff member responsible for triggering the procedures in case of suspected infection, to follow-up, and provide all necessary assistance and contact the National Health Service;

Following National Health Authority suggestions, we will decontaminate the isolation area whenever there are positive cases and reinforce the cleaning and disinfection procedures whenever there are suspicious cases.



Avoid touching surfaces

OUR TEAMS

Internal protocol related to the COVID-19;

How to comply with basic precautions for prevention and infection control related to COVID-19, including hand hygiene procedures, respiratory etiquette and social behaviour;

How to comply with the guidelines of the National Health Authority for cleaning surfaces.



Limited capacity

OUR GUESTS, PARTNERS AND CUSTOMERS

Everyone's collaboration will be essential to ensure your safety during your stay at Porto Cruise Terminal / Auditorium Infante D. Henrique, making them aware of:

Mandatory use of face masks while inside the building;

Hand hygiene, using our sanitizer gel;

Keeping a social distance of 1,5 to 2,0 meters from other guests and staff members whenever possible;

Giving preference to online registration to the events;

Reading of internal protocol related to the COVID-19 and comply with the basic precautions for the prevention and control of infection caused by the new coronavirus.